		STUDY MODULE D	ESCRIPTION FORM			
	f the module/subject otiations and Ne	gotiation Techniques		Code 1011101351011150234		
Field of study Engineering Management - Full-time studies -			Profile of study (general academic, practical (brak)	Year /Semester		
	path/specialty	-	Subject offered in: Polish	Course (compulsory, elective		
Cycle of	f study:		Form of study (full-time,part-time)			
First-cycle studies			full-time			
No. of h	iours			No. of credits		
Lectur	re: 15 Classes	s: 15 Laboratory: -	Project/seminars:	- 4		
Status	of the course in the study	program (Basic, major, other)	(university-wide, from another	field)		
		(brak)	(brak)			
Educati	on areas and fields of sci	ence and art		ECTS distribution (number and %)		
Resp	onsible for subj	ect / lecturer:	Responsible for subje	ct / lecturer:		
	dr inż. Małgorzata Spychała dr hab. Edward Niesyty, prof. nadzw.					
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Faculty of Engineering Management			Faculty of Engineering Management			
	Strzelecka 11 60-965 F		ul. Strzelecka 11 60-965 P			
Prere	equisites in term	s of knowledge, skills an	d social competencies:			
1	Knowledge	The student knows the basic concepts related to social conflict and negotiation.				
2	Skills	The student has the ability to see, to associate and interpret the basic principles of the negotiation process.				
3	Social competencies	The student is aware of the importance of the negotiation process in professional and private life.				
Assu	mptions and obj	ectives of the course:				
		ility to communicate with the partr gue, conflict resolution and the ab				
	Study outco	mes and reference to the	educational results for	r a field of study		
Knov	vledge:					
1. The	student has knowledg	e of the conflict and negotiation s	trategies [K1A_W06; K1A_W	/08]		
2. The	student knows the ne	gotation techniques [K1A_W15]			
		e about process of preparation fo	r negotiation [K1A_W16]			
Skills	S:					
1. The	student uses the acqu	uired knowledge to negotiate effec	tively [K1A_U01]			
2. The	student is able to ana	lyze and assess the styles of conf	flict resolution - [K1A U07]			

- 3. The student is able to analyze the styles of negotiation. [K1A_U08]

Social competencies:

- 1. The student is responsible for the preparation and conduction of the negotiation process. [K1A_K03, K1A_K04]
- 2. The student is able to recognize negotiation styles and adapt to the negotiation process. $[K1A_K05]$
- 3. The student is able to independently analyze the negotiation processes and develop knowledge of negotiation techniques -[K1A_K07]

Assessment methods of study outcomes

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- Discussions summarizing lectures, giving the opportunity to evaluate the student's understanding of the issues;
- Scenes featuring situational knowledge of negotiation techniques,
- Written test

Course description

Essence of conflict in chosen social situations; Solving conflicts; negotiations planning; The stages of negotiation: the preparation, choice of place and the negotiators, the presentation of problems, looking for solutions, lock the negotiation and the signing off the contract; The profile of negotiation's styles; "good" negotiator competencies; Rules in negotiations; the techniques of negotiation; Communication in process of negotiation: verbal and nonverbal communication; The manipulation during negotiation;

Basic bibliography:

- 1. 1. Cialdini R. (1994): Wywieranie wpływu na ludzi, Gdańsk, Gdańskie Wydawnictwo Psychologiczne
- 2. 2. Fisher R., Ury W. (1992): Dochodząc do tak. Negocjowanie bez poddawania się, Warszawa, PWE.
- 3. 3. Dąbrowski P. (1991): Praktyczna teoria negocjacji, Warszawa,;Sorbog;.

Additional bibliography:

- 1. 1. Berne E. (1987): W co grają ludzie?, Warszawa, PWN
- 2. 2. Nęcki Z. (1991): Negocjacje w biznesie, Kraków, Wydawnictwo Profesjonalnej Szkoły Biznesu.
- 3. 3. Kennedy G., (1998) Negocjować można wszystko. Warszawa

Result of average student's workload

Activity	Time (working hours)			
Student's workload				
Source of workload	hours	ECTS		
Total workload	30	4		
Contact hours	30	2		
Practical activities	15	0		